



1E Platform for Federal Agencies

We remove IT friction so you can focus on the mission

The 1E Platform is at the forefront of the autonomous digital employee experience (DEX) revolution, charting a course for IT operations that's intelligent, instantaneous, and intuitive. By spearheading proactive strategies, the platform not only predicts and prevents potential disruptions but also creates a better experience for the people who work tirelessly to achieve your mission.



Common Challenges in Federal IT Operations

Organizations encounter many hurdles when navigating today's IT landscape:



Delayed Reactions

Traditional IT infrastructures are reactive, creating a lag in issue resolution and user support.



Complex IT Ecosystems

The increasing complexity of managing diverse tools and systems across various environments adds to operational strain.



Inconsistent User Experiences

A patchwork of IT services often leads to user frustration and decreased productivity.



Security Versus Performance

Achieving robust security without compromising system performance remains a critical challenge.



Ever-Changing Compliance

Keeping up with evolving regulations requires constant vigilance and adaptability.



Overwhelming Data

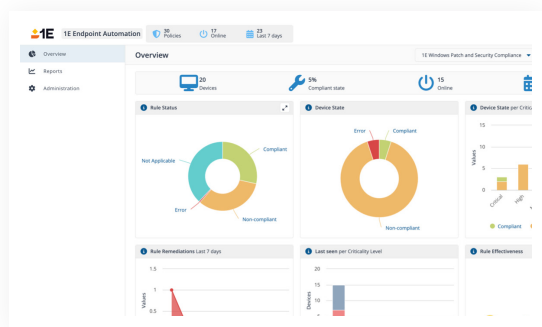
The sheer volume of operational data can be paralyzing, making it difficult to extract actionable insights.

Use Cases for the 1E Platform

The 1E Platform is engineered for key operational roles:

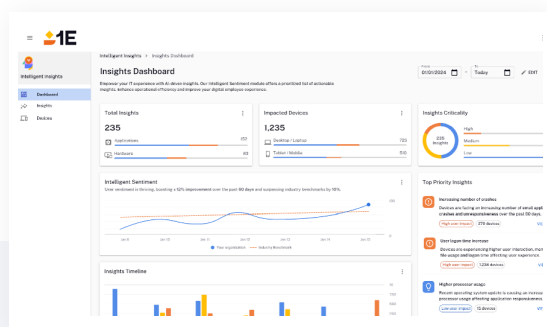
Proactive Digital Experience Management

IT administrators use real-time insights from the platform to proactively manage and enhance the digital experience, leading to increased productivity and satisfaction.



Intelligent and Automated IT Solutions

Service desk teams leverage the platform's advanced automation to reduce manual efforts and swiftly address issues, providing continuous business operations.



CONCLUSION

The 1E Platform isn't merely a technological advancement; it's a strategic ally in the autonomous DEX journey, steering federal agencies towards a future where IT infrastructure is as proactive and self-sufficient as the workforce it supports. By championing automation and intelligence, the platform ensures that agencies not only respond to the immediate needs of their digital workforce but also lay the groundwork for an autonomous, innovative, and resilient digital future.

Benefits of the 1E Platform

The 1E Platform offers a host of benefits that transform IT operations for Federal agencies:

- ✓ **Faster IT Support**
IT teams stay ahead of issues, fostering a more reliable digital environment.
- ✓ **Seamless User Interactions**
Employees get a consistent and smooth digital experience, heightening user satisfaction.
- ✓ **Efficient Use of Resources**
Automation and analytics drive cost savings and optimize IT resource deployment.
- ✓ **Assured Regulatory Compliance**
Manage compliance proactively, reducing the risk of breaches.
- ✓ **Insightful Data**
Advanced data analytics tools distill vast data sets into strategic insights.



What if each digital employee experience (DEX) was better than the last? The 1E platform helps IT teams improve end user experience, tighten security, reduce costs, and evolve operations from cost center to strategic enabler. Over one-third of the Fortune 100 rely on 1E's single-agent solution with real-time automation and remediation for more visibility, control, compliance, and observability. Now, all IT teams can provide exceptional employee experiences, increase efficiency, and reduce service delivery time. For more information, visit 1E.com/federal.



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