

SOLUTION BRIEF

Optimizing SAP Investments for Federal Agencies

Maximize SAP Efficiency, Security, and Innovation.

Rimini Street

Federal agencies face continuous pressure to enhance operational efficiency, maintain national security, ensure cybersecurity and regulatory compliance, and deliver mission-critical services – all within constrained budgets. SAP systems, often core to operations, bring high costs and inflexible vendor contracts that limit agility and innovation. Agencies managing these SAP environments face additional complexities, including costly maintenance, upgrades, and unforeseen vendor-driven migrations. Rimini Street's comprehensive third-party support model provides a proven framework for optimizing SAP investments that is specifically tailored to address the unique challenges and mission priorities of federal agencies.

Optimizing SAP Investments to Achieve Mission Goals

By transitioning SAP support to Rimini Street, federal agencies can break the vendor lock-in cycle and immediately realize substantial cost reductions—up to 50% on vendor maintenance fees and 90% savings on total cost of ownership. These significant savings empower agencies to self-fund transformation initiatives by reinvesting critical budget resources into strategic IT modernization projects aligned directly with mission objectives.

-50%

VENDOR MAINTENANCE FEES

90%

SAVINGS ON TOTAL COST OF OWNERSHIP

A Roadmap **to Self-Funded Modernization**

1

Transition Support & Stabilize

- Shift SAP support to Rimini Street to achieve immediate cost savings.
- Extend system lifecycle up to 15 years—avoiding forced upgrades and vendor lock-in.
- Access 24/7/365 support from senior engineers with rapid response (avg. under 2 min).

2

Reinvest Savings into High-Impact Modernization and Innovation

- Automate workflows and reporting using AI/ML and advanced analytics.
- Migrate strategically to cloud (hybrid or full) at your agency's pace.
- Deploy cybersecurity enhancements such as vulnerability scanning, patch automation, and Zero Trust-aligned defenses.
- Adopt advanced analytics to improve decision-making and mission efficiency.

3

Empower Long-Term Agility

- Use Rimini's modular services—Manage, Consult, Protect, Connect, Watch—to build a secure, scalable, and future-ready SAP foundation.
- Maintain compliance with proactive monitoring, regulatory updates, and vendor-agnostic expertise.
- Focus internal teams on mission-critical objectives instead of firefighting maintenance.

Key Benefits for Federal Agencies:

EXPERT SUPPORT FOR CUSTOMIZED FEDERAL SAP SYSTEMS

- Support for customized SAP code and proactive patching at no additional charge, preserving agency-specific customizations critical to unique mission operations.
- Enables federal IT teams to focus on strategic, mission-critical initiatives rather than playing catch up on reactive maintenance, security, and configuration tasks.

ENHANCE CYBERSECURITY AND COMPLIANCE

- Managed security services reduce risk and improve cybersecurity posture without disruptive downtime or costly upgrades.
- Proactive vulnerability management, security patching, continuous monitoring, and threat analytics ensure SAP systems and sensitive data remain secure and compliant with stringent federal regulations.

ELIMINATE VENDOR LOCK-IN AND EMPOWER SELF-FUNDED INNOVATION

- Gain autonomy in IT roadmap decisions and align with mission objectives, avoiding forced migrations to subscription models or unnecessary cloud transitions.
- Future-proof current SAP investments, creating ample runway to plan strategic modernization at a pace aligned with mission priorities and budgetary considerations.

Comprehensive Federal **SAP Support Services**

RIMINI SUPPORT

Ensure comprehensive SAP maintenance, regulatory updates, and performance optimization, reducing internal resource strain.

RIMINI MANAGE

Outsource daily SAP management tasks, incident handling, and root cause analysis, significantly increasing internal productivity and system stability.

RIMINI CONSULT

Leverage strategic, vendor-agnostic guidance and tailored consulting services to design and implement mission-aligned SAP modernization and integration projects.

RIMINI PROTECT

Deploy proactive security solutions and managed security services, enhancing your overall cybersecurity and regulatory compliance posture without disruptive updates.

RIMINI CONNECT

Efficiently manage software interoperability challenges, seamlessly integrating innovative technologies with existing SAP deployments without disruptive code modifications or costly upgrades.

RIMINI WATCH

Utilize proactive monitoring, issue resolution, and management services to maintain SAP environment stability, ensuring uninterrupted mission-critical operations and reducing downtime risks.



RIMINI STREET IN PARTNERSHIP WITH MERLIN CYBER

COST AVOIDANCE

Save up to 90% on TCO over time.

SECURITY & COMPLIANCE

Proactive protection without forced downtime.

CUSTOM CODE SUPPORT

No charge for maintaining federal-specific configurations.

MISSION ALIGNMENT

Tailored modernization roadmap based on your unique goals.

EMPOWER YOUR AGENCY'S MISSION WITH RIMINI STREET AND MERLIN CYBER

Federal agencies leveraging Rimini Street's expert SAP support services strategically reallocate IT budget savings to self-fund crucial modernization projects. Agencies gain control over their IT roadmaps, reduce operational costs, enhance system security and compliance, and ensure SAP systems are aligned with long-term mission objectives. Federal IT does not need to choose between maintaining SAP and modernizing systems. Rimini Street and Merlin Cyber enable a practical, self-funded path that prioritizes mission needs, strategic control, and technology agility.